



Aquatera Operational Approaches

Structure

When Aquatera was conceived, it was seen from the start that there were exciting possibilities in starting a new company with today's communication technology. Large offices and co-located working are no longer requirements for effective working. By embracing the freedom that modern working practices offer it was hoped that a new, broader and more effective service could be provided to clients and customers, and that the flexible options for working could attract a varied team of specialists and experienced professionals to work together.

The effectiveness of this flexibility has already paid dividends. Aquatera now works regularly with a number of associate and subcontracted companies to provide innovative, quality services to its clients. For more information, please visit the Associates and Partners section of this website.

The structure of the company is also attracting interest from various specialists and experienced professionals who see the benefits that a company like Aquatera has to offer. The key to the company's success is that it can be flexible. Aquatera can create a team for a task, or to produce a product with a team that best reflects the needs of the job, wherever that team is drawn from.

Communications and I.T.

Aquatera has invested in a highly effective communications and IT system. It is intended to operate at the forefront of technology in order to provide the best quality and range of services to Aquatera's clients and to create the best working environment for the company's staff.

Aquatera's Operational Base

Aquatera is based in Stromness in the Orkney Islands which lie off northern coast of Scotland. The islands and their communities have been at the centre of many important strategic, economic, cultural and environmental developments over recent years and reaching back into history. The islands provide an ideal base from which to understand the various pressures and trends relating to environmental issues, particularly as community stakeholder interests are becoming more and more important. Living and working in a community such as Orkney creates a unique perspective that can be applied around the world. Modern communication networks mean that there is no remoteness in operating from an Orkney base.



Aquatera's associates are located in various places around the world. For more information, please visit the [Associates](#) and [Partner Companies](#) sections of this website.



Working for Aquatera

In the business areas within which Aquatera operates, people are the key to success. Aquatera wants work to be enjoyable, fulfilling, rewarding and meaningful. The company works with people who are reliable, committed, effective and competent.

Aquatera is keen to work with the best specialists and experts for any particular job. As with the structure of Aquatera, the working environment is also flexible, meaning that an in-house team of core complementary expertise has been built up. Furthermore, Aquatera has an established team of associates and partner companies with whom it has formal and semi-formal working arrangements, and a network of contacts with whom work opportunities and team-ups are established on an ad hoc basis.

Aquatera has a particular interest in working with experienced professionals who are recognised as experts in their particular fields and who would relish the opportunity to work collaboratively within a team on frontier and groundbreaking projects. The company is also interested in online collaborators around the world. If you have a broad based expertise in environmental and/or technology areas and you would be interested in working within an online network why not contact us. Aquatera is particularly interested in forming new relationships with associates and partners located in North America, Europe, South America, and Asia at present.

The types of work carried out by Aquatera are indicated in the Overall Skills Matrix section. If you have a keen interest and experience in any of these areas then please get in touch using the contact details below.

Quality Control

Quality is at the heart of everything Aquatera does.

Aquatera believes that quality needs to be integrated into every stage of a process and the company's way of thinking. Quality means that clients will want to work with the Aquatera again, and that the company's work is respected and viewed as being the best in the industry.

As a relatively new company Aquatera is working towards accreditation of its quality systems to ISO9000.

Contract Terms

In order to help foster a mutual understanding, Aquatera has prepared sets of standard contractual terms for the different types of business undertaken. Standard terms for Aquatera are:

- Written scope of work to be agreed prior to work
- Contract number or other official notification received before work commences
- Manpower charged at agreed rate on a reimbursable basis
- Subsistence cost reimbursable against receipts + 10% handling charge or lumpsum of £150/day (£200/day London and overseas)
- Travel cost reimbursable against receipts (economy travel for under 2 hrs, business travel over 2hrs duration)
- Other costs reimbursable against receipts + 10% handling charge
- Payment due on issue of invoice and at least within 30 days, after which interest will be charged per month



E-Commerce

Aquatera is aware of the concerns that people have when undertaking financial transactions through the web. The company has therefore taken a number of steps to ensure that any transactions, and the information they require, are secure. Specific measures adopted include:

- Encryption
- Virus Protection
- Secure Transactions
- Data Storage
- Intrusion Detection
- Accreditation

If you have any concerns regarding e-commerce transactions, please contact Aquatera using the contact details below.

Aquatera can also process payments by credit card, bank transfer, cash or check.

If you are expecting to be a regular user of Aquatera's e-commerce services and products, you may also set up an account. Please email for further details.

Collaborative Projects

Aquatera has been very successful in working on collaborative projects where the right team is brought together to deliver a job. The wide experience of Aquatera staff in project management ensures that such arrangements only strengthen a team. Organisations with whom the company has already established a collaborative basis include:

- Aurora Environmental
- ERM
- ERT Scotland
- ERT Caspian
- ICIT
- North Isles Environmental
- OEES
- TINA consultants

Aquatera staff have also worked alongside:

- ADL
- Motherwell bridge
- URS Dames and Moore
- Kvaerner
- Cordah
- McDermott
- Cairns

Aquatera would be happy to use its experience to pull teams together or to work within teams that others have set-up. Whatever the structure, Aquatera is sure that you will value the input that the company can provide.



Project Management

Aquatera realises that good project management is at the core of delivering a service that its clients will want to come and use again. The approach Aquatera takes to all its work is based primarily upon quality. On many occasions the quality of products is combined with delivery within required timescales and cost to provide an overall package that exceeds clients expectations.

Because Aquatera clients value the expertise, advice and quality of service delivered, the company tends to work on a re-imbursible basis within a pre-agreed target. Recognising the importance of keeping its clients informed, Aquatera can provide status reports at whatever frequency is desired, from daily to monthly.

Because of the wide experience of its staff, Aquatera's project management skills are often based upon having completed a similar job previously. The learning and understanding from such experience is used to complete tasks as efficiently as possible within the overall scope of requirements.

Contact

For further information about Aquatera's environmental services and products, and all other enquiries about the company, please contact:

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